

# We achieved The Gold Seal of Approval<sup>®</sup> from The Joint Commission

## What does this mean?

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### The Joint Commission's Mission

To continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.



### LEADING the way to

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The Joint Commission enterprise is a global driver of quality improvement and patient safety in health care. Through leading practices, unmatched knowledge and expertise, and rigorous standards, we help organizations across the continuum of care lead the way to zero harm. Like you, we believe in providing the best possible care – every time – to each and every patient.



## What is The Gold Seal of Approval® from The Joint Commission?

Our facility voluntarily underwent a thorough evaluation by The Joint Commission. The goal of the evaluation? To see if our facility meets the Joint Commission's rigorous performance standards in delivering quality, safe care. By meeting these standards, our facility received The Gold Seal of Approval® – an internationally recognized symbol of quality.

The Joint Commission accredits and certifies more than 22,000 health care programs worldwide and focuses on continually improving health care by setting the highest standards for health care quality throughout the world. In setting the standards, The Joint Commission consults doctors, nurses, and quality and safety experts to review the current standards and make recommendations for improvements.

## Accreditation and Certification

Achieving accreditation and/or certification means that our staff has made an extra effort to review and improve the key areas that can affect the quality and safety of your care.

Accreditation and certification by The Joint Commission are considered the gold standard in health care. Specially trained health care professionals who are experts in their fields visited this facility to conduct a review that monitors how well our staff:

- provide a safe environment for your care
- educate you about the risks and options for your diagnosis and treatment
- protect your rights as a patient, including your privacy rights
- evaluate your condition, before, during and after diagnosis and treatment
- protect you against infection
- plan for emergency situations



## **Holy Infant Home Care awarded Home Care Accreditation from The Joint Commission**

(Claremont, California 04/24/2021) – Holy Infant Home Care has earned The Joint Commission’s Gold Seal of Approval® for Home Care Accreditation by demonstrating continuous compliance with its performance standards. The Gold Seal is a symbol of quality that reflects a health care organization’s commitment to providing safe and quality patient care.

Holy Infant Home Care underwent a rigorous, unannounced onsite review on April 20-23, 2021. During the visit, a team of Joint Commission reviewers evaluated compliance with Home Care standards spanning several areas including leadership, infection prevention and control, environment of care, emergency management, medication management and rights and responsibilities of the individual.

The Joint Commission’s standards are developed in consultation with health care experts and providers, measurement experts and patients. They are informed by scientific literature and expert consensus to help health care organizations measure, assess and improve performance. The surveyors also conducted onsite observations and interviews.

“As a private accreditor, The Joint Commission surveys health care organizations to protect the public by identifying deficiencies in care and working with those organizations to correct them as quickly and sustainably as possible,” says Mark Pelletier, RN, MS, chief operating officer, Accreditation and Certification Operations, and chief nursing executive, The Joint Commission. “We commend Holy Infant Home Care for its continuous quality improvement efforts in patient safety and quality of care.”

Holy Infant Home Care is dedicated to providing the highest quality of care to every patient to improve their quality of life with love, compassion, understanding, kindness and advancement opportunities for our staff.

Our vision at Holy Infant Home Care Inc. is to positively impact the lives of every single patient by restoring their quality of life and daily functions through excellence in skilled home care services.

**Home is where the heart is!**